

**THETFORD CORPORATION  
CASSETTE TOILET  
3 YEAR LIMITED WARRANTY POLICY**

Thetford Corporation warrants to the original purchaser Cassette toilets that are used for personal, family or domestic purposes to be free from defects in material and workmanship for a period of (3) three year from the date of purchase. Thetford Corporation warrants to the original purchaser Cassette toilets placed in commercial or business use to be free of defects in material and workmanship for a period of ninety (90) days from the date of purchase.

**The limited warranty coverage includes:**

1. Defects in Material and workmanship.
2. Part and labor coverage for (3) three year.
3. Freight (ground service only) for shipment of a replacement part. Freight (ground service only) will also be paid for if a replaced part is required to be returned to Norcold for three (3) year.

**LIMITATIONS OF WARRANTY**

1. This warranty does not apply to products, which have been subjected to misuse, negligence, accident, fire, improper repair, improper installation or any other unreasonable use.
2. This warranty will be void if the identification number or date of manufacture stamp has been effaced, altered, or removed, or if the product has been repaired or altered by persons other than Thetford Corporation.
3. In order to obtain the remedy of repair and replacement, the permanent toilet must be transported to a Thetford Service Center for warranty service. All labor and transportation costs or charges are the responsibility of the purchaser.

**LIMITATION OF REMEDY**

1. **THE RESPONSIBILITY OF THETFORD CORPORATION UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT (AT THETFORD'S OPTION) OF THE DEFECTIVE COMPONENT PARTS-(S). NOT INCLUDING FUSES.**
2. **IN NO EVENT SHALL THETFORD CORPORATION BE RESPONSIBLE FOR: CONSEQUENTIAL OR INCIDENTAL DAMAGES; DAMAGES ARISING FROM IMPROPER INSTALLATION, IMPORPER USE, ABUSE, ALTERATION OR FAILURE TO FOLLOW THE USAGE OR WINTERIZATION INSTRUCTIONS CONTAINED IN THE OWNER'S MANUAL; OR DAMAGES RESULTING FROM SPILLS OF HOLDING TANK DEODORANTS OR ADDITIVES OR FROM FLOODING OF TOILETS.**
3. **SOME STATES DO NOT ALLOW THE EXCUSION OR LIMITATION OF INCEIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE EXCLUSION MAY NOT APPLY TO YOU.**

**DISCLAIMER OF ALL OTHER WARRANTIES**

**THIS WARRANTY IS EXPRESSLY IN LEIU OF ALL OTHER WARRANTIES EITHER EXPRESSED OR IMPLIED. ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED AND EXCLUDED.**

**LEGAL RIGHTS**

This warranty gives you specific legal rights, and you may have other legal rights that vary from state to state.