



Troubleshooting

IMPORTANT INFORMATION

DISCLAIMER

Thetford recommends and strongly advises users to engage the services of a qualified and licensed professional for the installation, maintenance, repair, or any other servicing needs associated with the product. The user understands and assumes full responsibility for hiring a professional with the requisite skills, knowledge, and qualifications to service your product. This includes, but is not limited to, tasks such as installation, repairs, modifications, or any other service required. Thetford disclaims any and all liability for any damages, losses, injuries, or other adverse consequences that may result from the user's failure to hire a qualified professional for the servicing of your product. The user acknowledges the importance of ensuring that the hired professional adheres to industry standards, guidelines, and local regulations applicable to the servicing of your product. Thetford is not responsible for the actions, omissions, or negligence of the hired professional. The user agrees to indemnify and hold harmless Thetford from any claims, liabilities, damages, costs, or expenses, including legal fees, arising from the user's decision to hire, or not hire, a professional for the servicing of the product. By using your product, the user affirms that they have read, understood, and voluntarily agreed to this disclaimer.

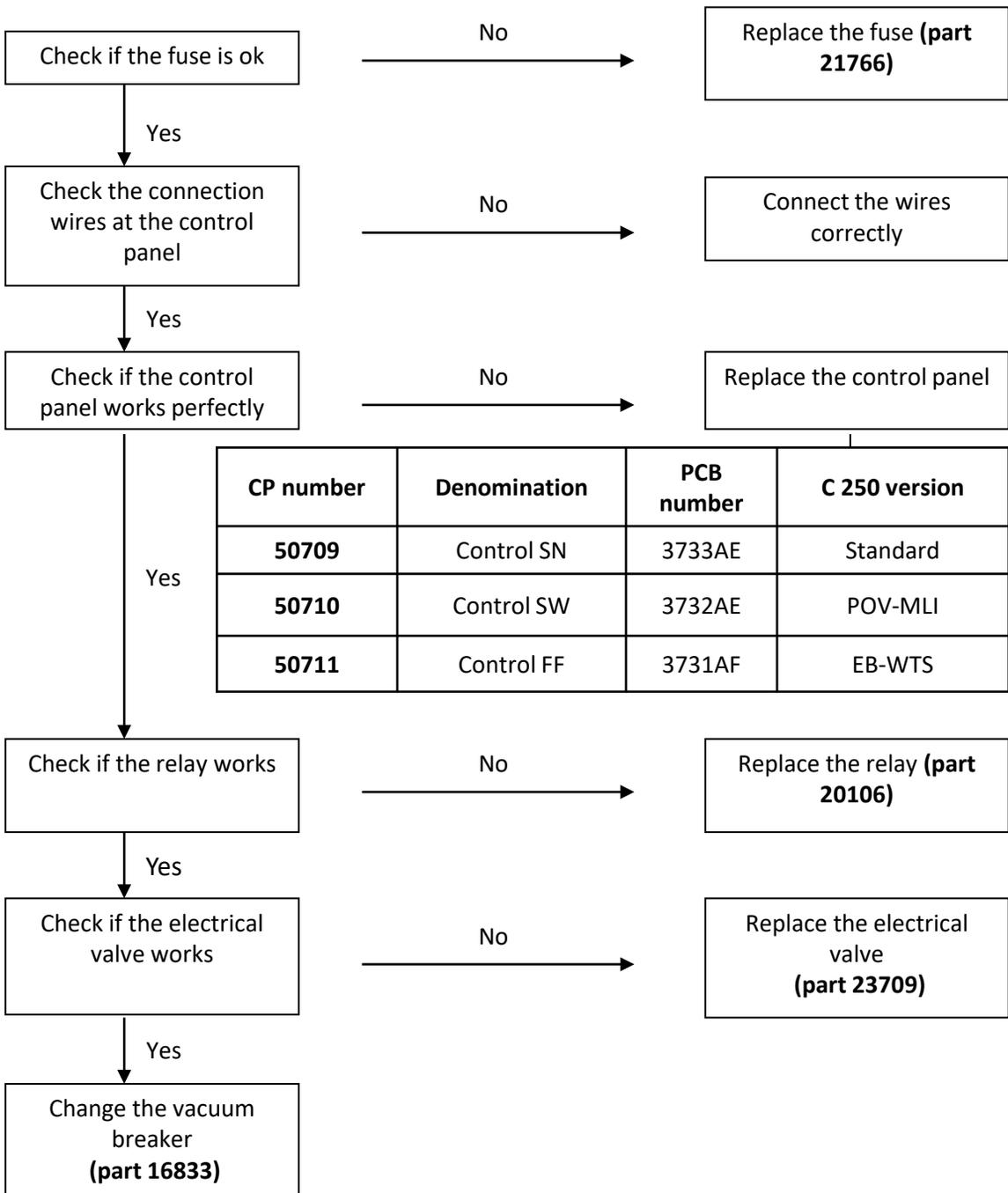
Trouble shooting

TOILETS
CASSETTE TOILETS
C250CS

No flush C250CS

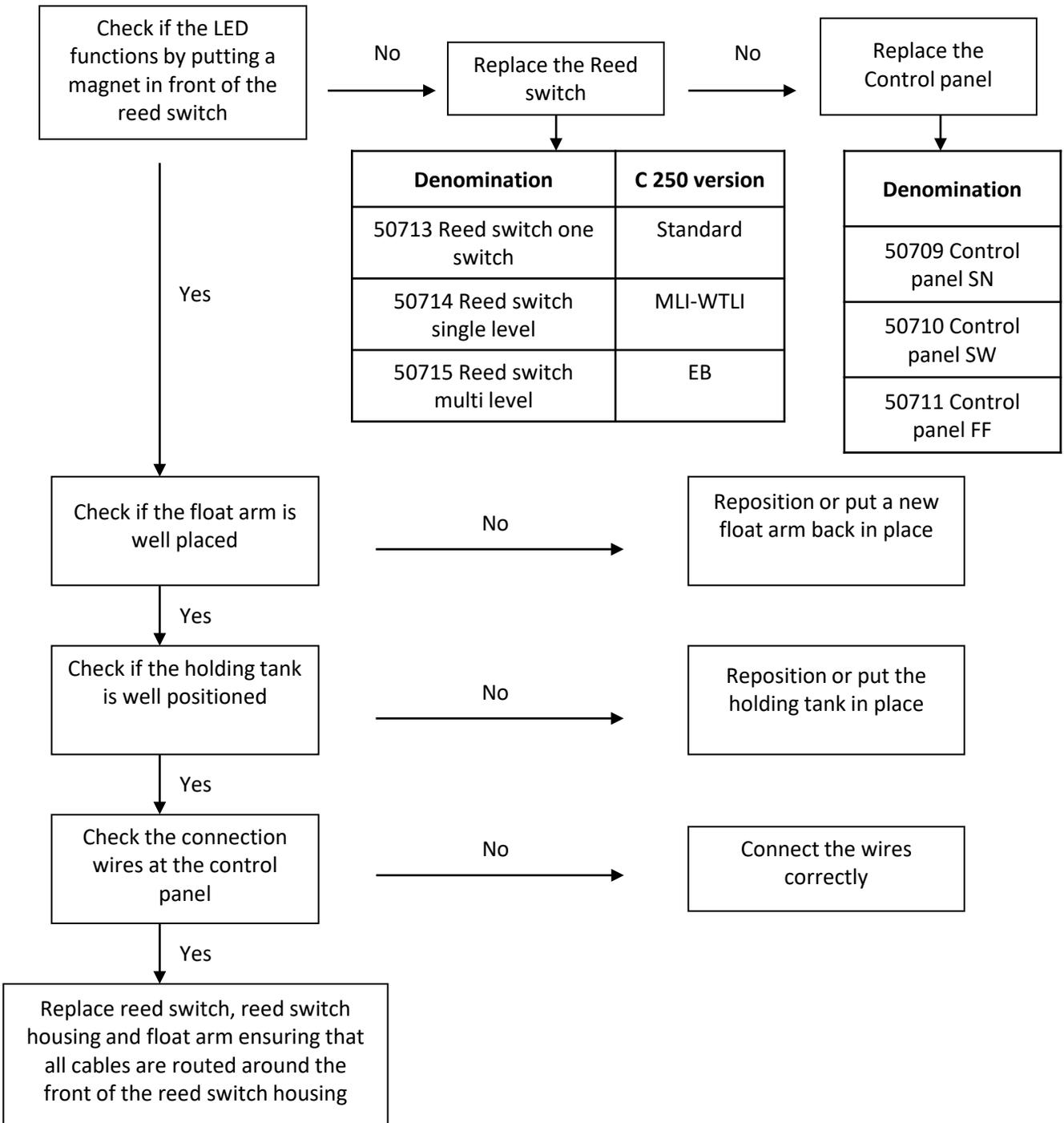


Before starting, check if the toilet is well connected see the 12V connection scheme



Trouble shooting

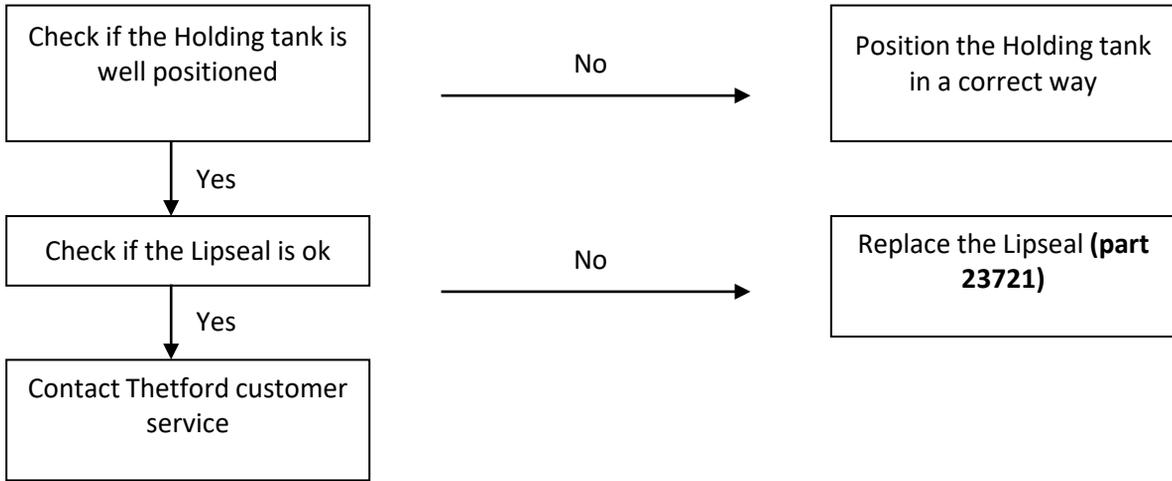
No level indication of the C250 Holding Tank



Trouble shooting

Leakages

➤ Leakage between the bowl and the Holding Tank



➤ Leakage at the Holding tank

▪ Leakage at the vent button

Replace the vent button
(part 07524-92)

▪ Leakage at the pour out spout

Replace the pour out
spout
(part 50719-92)

▪ Leakage at the holding tank plate

Replace the Lipseal
(part 23721)

Trouble shooting

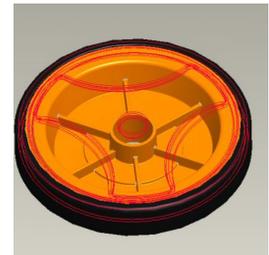
Blade does not close off the holding tank C250

Issue	: Blade shoots over the plate seal and do not close off the holding tank
Solution	: Rib on plate seal higher to stop the blade
Implementation	: September 6th 2007
Spare part nr.	: 50727-06
Compensation	: 5 minutes



Wheels holding tank C250

Issue	: Wheels flip when pushing, pulling is ok
Solution	: Tool change by adding ribs to the wheel to minimize flexing of the wheels
Implementation	: September 1st 2007
Spare part nr.	: 50726
Compensation	: 5 minutes





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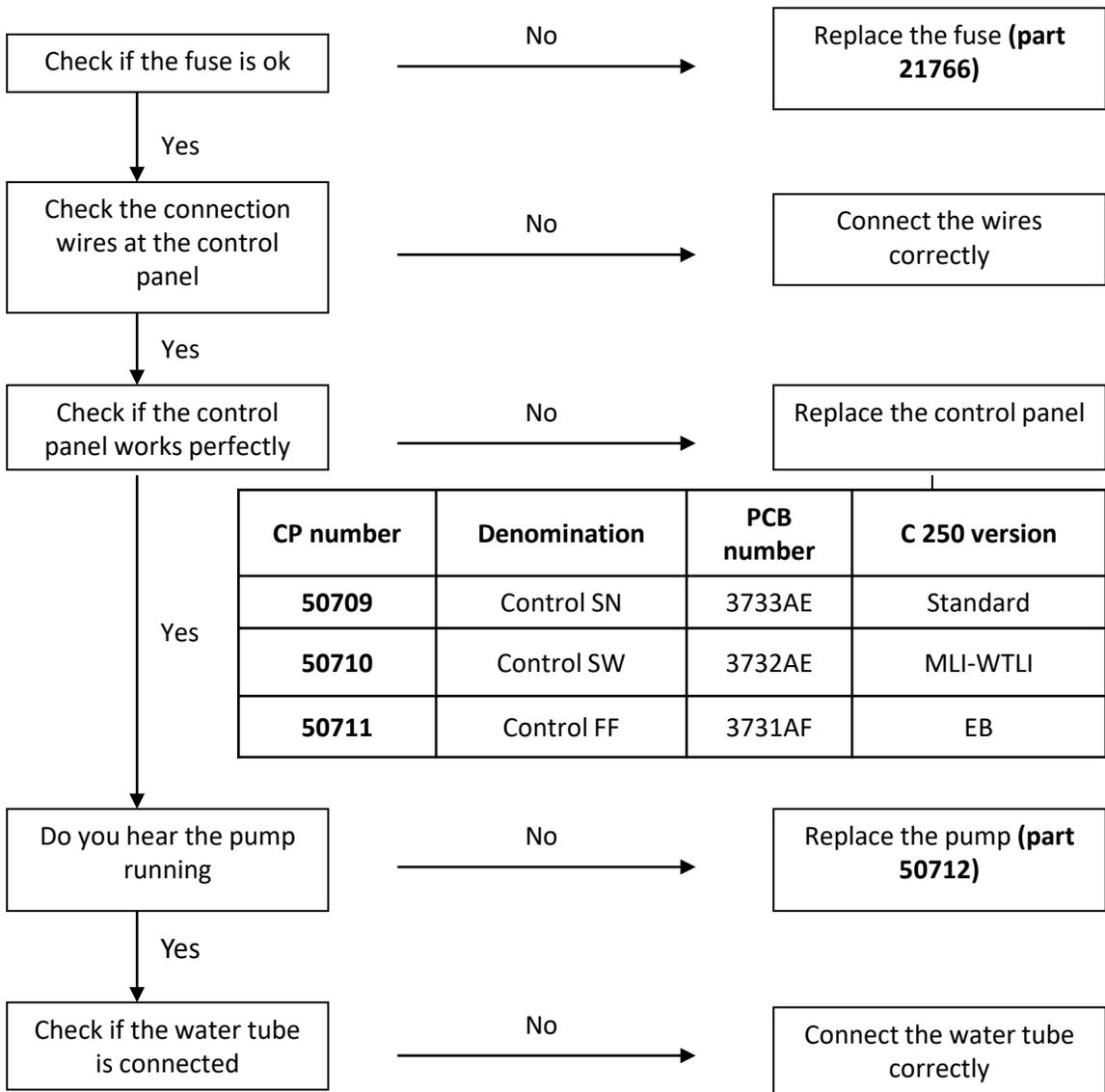
Trouble shooting

TOILETS
CASSETTE TOILETS
C250CWE

No flush C250CWE

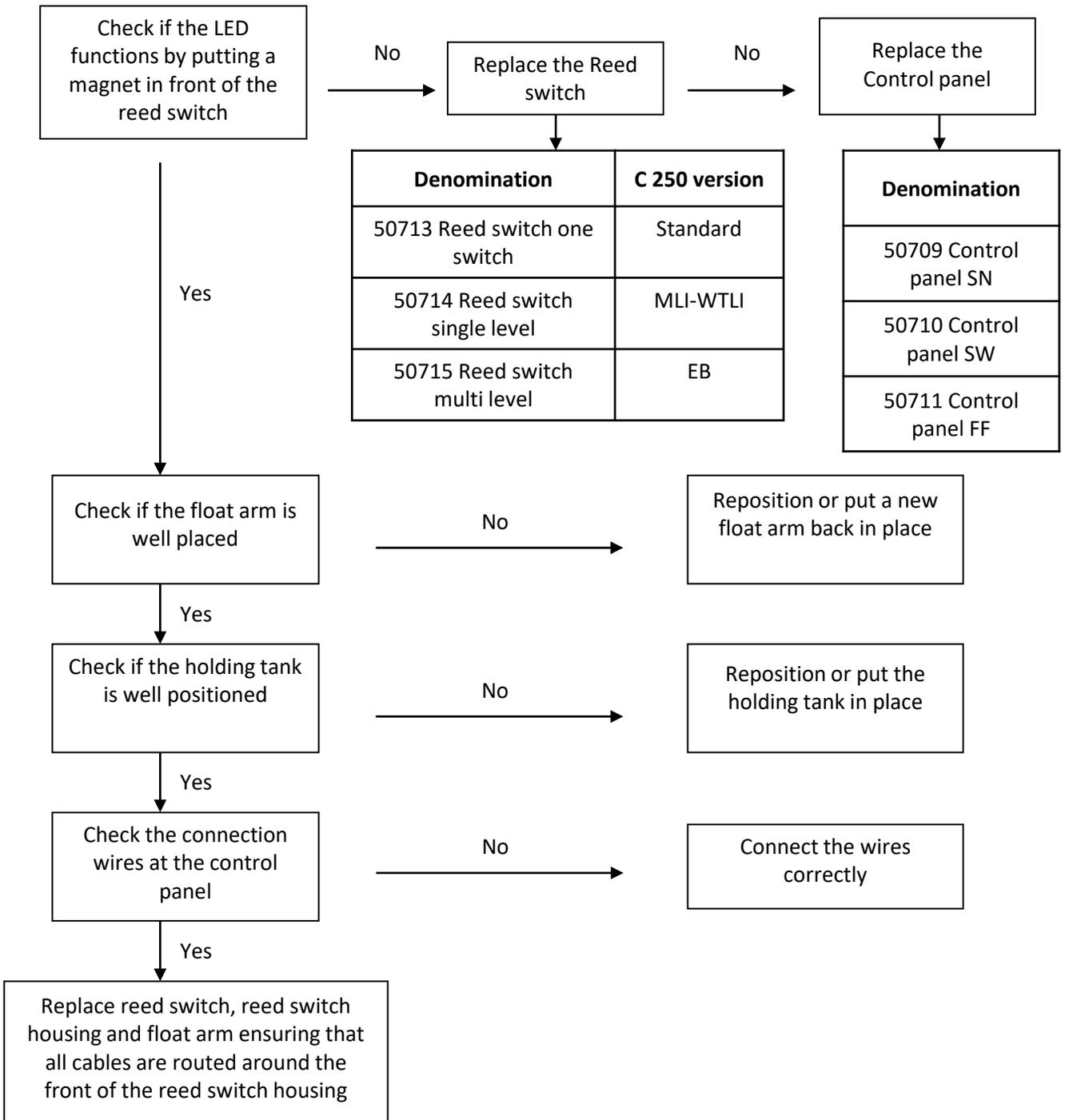


Before starting, check if the toilet is well connected, see the 12V connection scheme



Trouble shooting

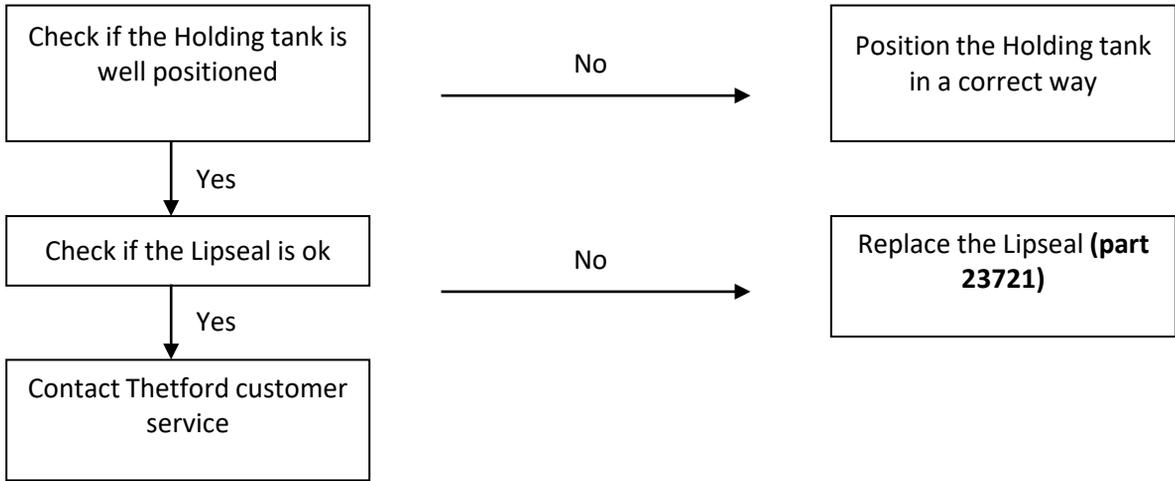
No level indication of the C250 Holding Tank



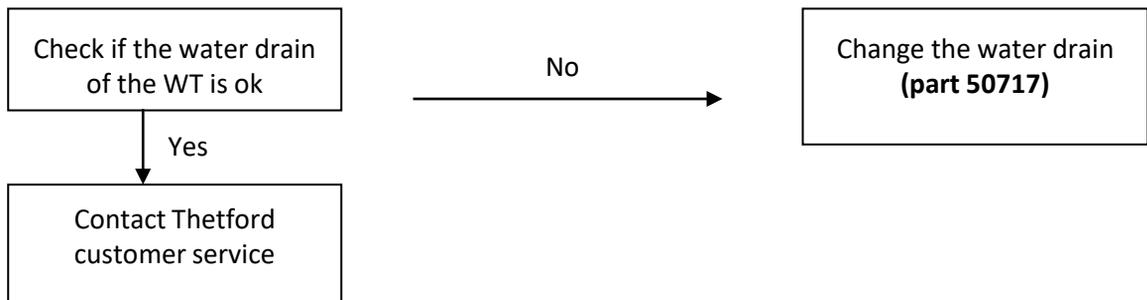
Trouble shooting

Leakages

➤ Leakage between the bowl and the Holding Tank



➤ Leakage at the water tank



Trouble shooting

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(part 07524-92)

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▪ Leakage at the holding tank plate

Replace the Lipseal
(part 23721)

Trouble shooting

Blade does not close off the holding tank C250

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Spare part nr.	: 50727-06
Compensation	: 5 minutes



Wheels holding tank C250

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Trouble shooting

Leakage pump C250CWE

Issue : Leakage at welded connection between pump-housing and pump bracket

Solution : More rigid tube connection and clamp have been added

Implementation : As from September 24 2007





Troubleshooting

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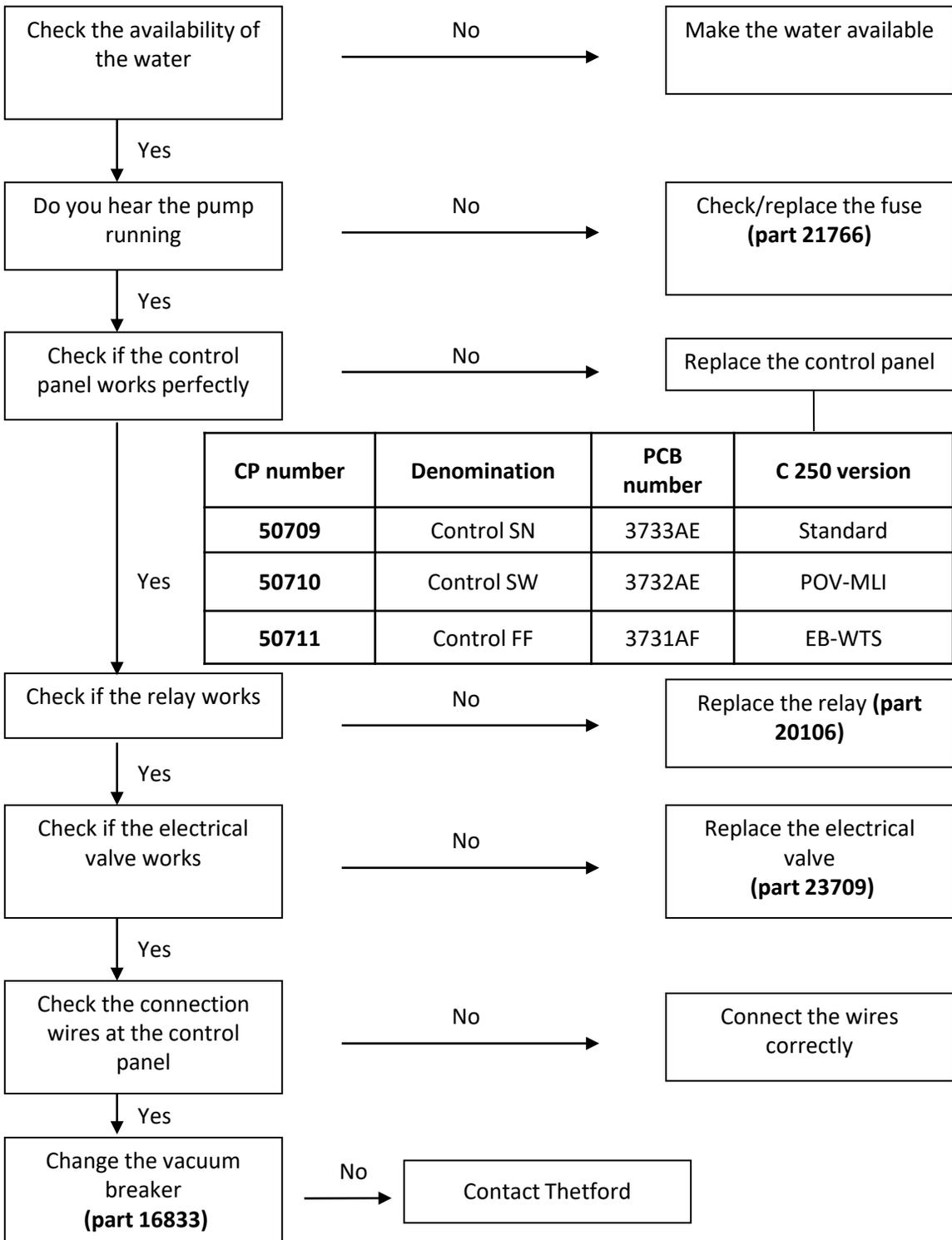
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Trouble shooting

TOILETS
CASSETTE TOILETS
C250S

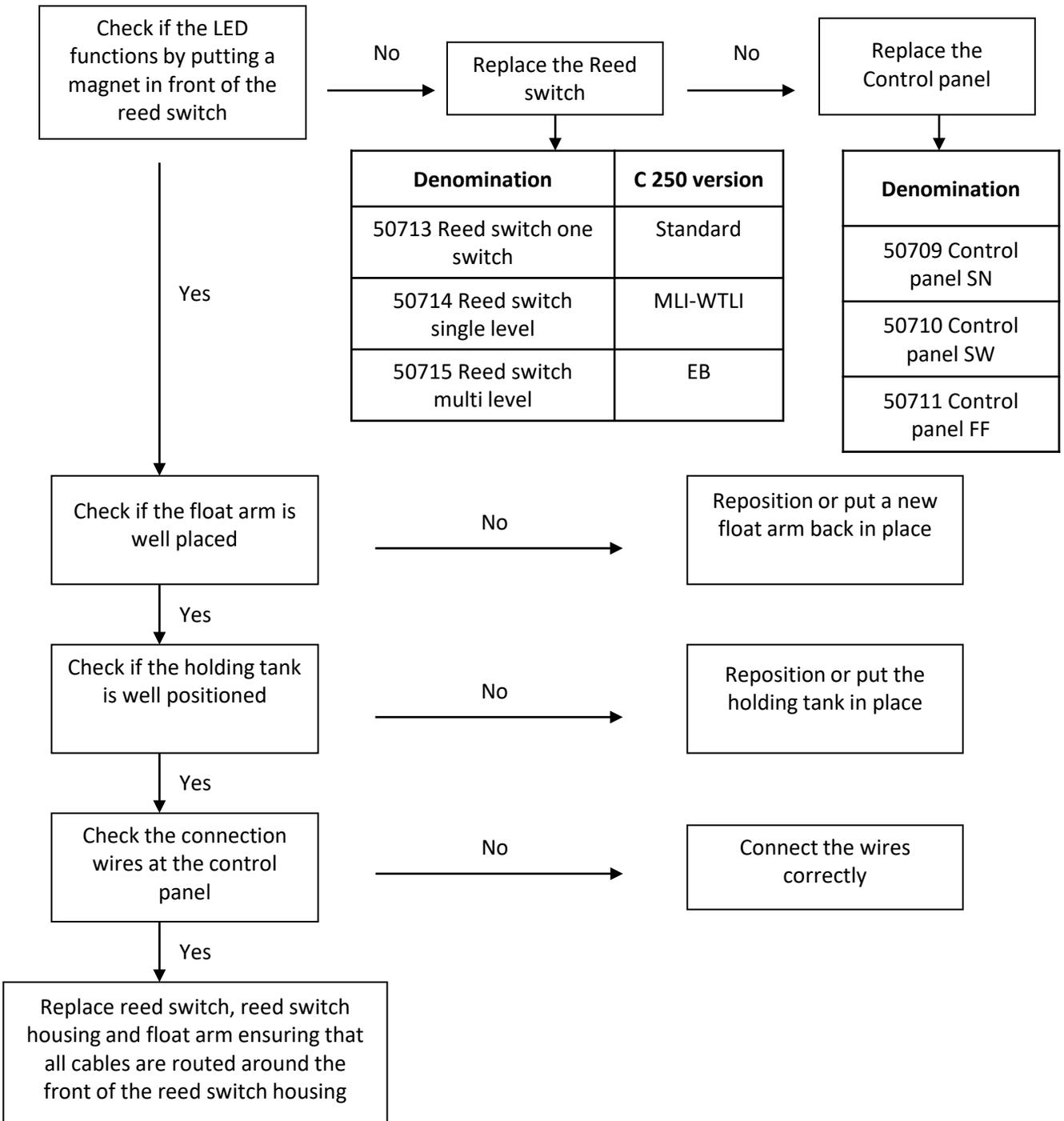
No flush C250S

Ensure that the vehicle water pump functions



Trouble shooting

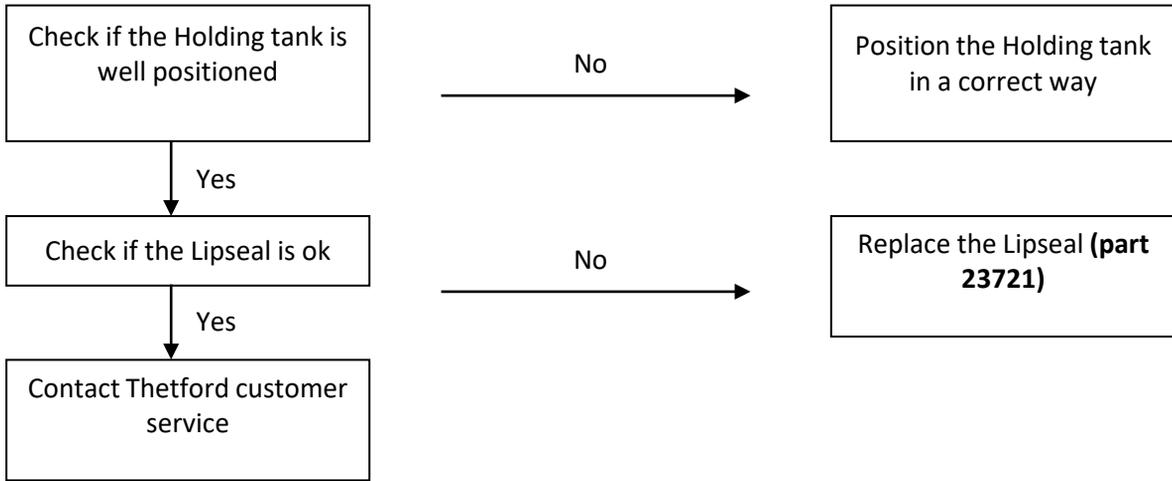
No level indication of the C250 Holding Tank



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