

Warranty Statement

THETFORD CORPORATION SANI-CON SYSTEMS ONE-YEAR LIMITED WARRANTY POLICY

Thetford Corporation warrants Sani-Con Systems to be free from defect for a period of one (1) year from the date of purchase as long as the system is used for personal, family, or domestic purposes. Sani-Con Systems used in commercial applications are warranted for a period of ninety (90) days from the date of purchase.

THE LIMITED WARRANTY COVERAGE INCLUDES

1. Part coverage.

LIMITATIONS OF WARRANTY

1. For warranty to be valid the owner must provide proof of purchase.
2. The owner must transport the Sani-Con System to a Thetford service center for warranty repair or replacement. All labor and transportation costs or charges are the responsibility of the owner.
3. Preauthorization is required before replacing any component.
4. Photographs (prints or digital) of the motor assembly with the cover removed must be provided to Thetford prior to the repair to obtain preauthorization. Photos may be emailed to info@thetford.com, or mailed to P.O. Box 1285 Ann Arbor, MI 48106 (Attn: Technical Service).
5. This warranty does not apply to products which have been subjected to misuse, negligence, accident, fire, improper repair, improper installation, or any other unreasonable use.

LIMITATION OF REMEDY

1. Under this warranty Thetford Corporation is responsible only for the repair or replacement of the defective component part(s) excluding fuse replacement (at Thetford's option).
2. In no event shall Thetford Corporation be responsible for: consequential or incidental damages, damages arising from improper installation, improper use, abuse, alteration or failure to follow the usage or winterization instructions contained in the owner's manual; or damages resulting from spills of holding tank deodorants or additives.
3. The duration of any implied warranty is limited to one (1) year from date of purchase.

LEGAL RIGHTS

This warranty gives the owner specific legal rights and you may have other rights, which may vary from state to state.

For more information about this warranty please call 1-800-543-1219.